Section XI

Fax/EDI

Fax/EDI Module

If your site does not use the faxing or EDI functions built into UCOES 2, this menu item will not appear on your menu. It allows you to check and change the status of items to be faxed or sent via EDI.

Fax/EDI	Navigation	Utilities				
Transmission/Printing Status						
Fax Utilities						
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Transmission/Printing Status

This form appears when you first log into UCOES 2 to keep you informed of orders that need to be sent to mills. To see a list of the items involved, double-click on the text label for the box you are interested in.

🎟 Status Report: 1						
To be transmitted:						
Faxes for Mills 11	Faxes for Customers 11					
Faxes for Mills on hold 2	Faxes for Customers on hold 2					
EDled 0	Genpak (ROE)					
To be printed:	Remote Quotes to be Printed 0					
Update						

If you leave this form open while you work on other items in UCOES 2, you can see if any of the numbers have changed by clicking the Update button. If you close the form, you can bring it up again by choosing Transmission/Printing Status from the Fax/EDI menu.

Fax Utilities

Show f	axes:				Ca	ncel Highlight	ted Fax:		Hold Hightligh	ted Fa	x:	Re-	Queue	Re-Send F	ax:
🖲 Mill -	Queued		C Order	#											
C Mill - I	Hold					C Mill Only			C Mill O	nly			См	il Only	
C Custo	omer - Que	eued				C Custome	er Only		C Custo	mer Or	ly		Co	ustomer Only	
C Custo	omer - Hol	d				C Mill and	Customer		C Mill ar	nd Cust	mer		Ом	II and Custor	ner
C All - C	Queued														
C All - H	lold					Cance	4		Ho	ld			R	e-queue	
										**Mill	**Sent	Sent	**Cust.	**Message	# _
Order #	**Line	Mil	*Customer	Comp	any	**Cust P.O.	**PO Date	**Type	d Fax#	Fax	Date	Time	Fax		17
197400	C & ODI	EA DRUK	000000	DADDV	D / DNIC	01450	11/06/02	CU 715	49009976003	Status	110503	10-01	Status		d.
187121	GENDAK	GENIDAK	BBBBBBB	BARRY	BARNS	82459	11/05/03	SUZE	10000073003	1	11/05/03	R16:4	1		•
187125	MCNAIR	MCNAR	BBBBBBB	BARRY	BARNS	82479	11/05/03	SUZE	14135621903	1	11/05/03	15:27	1		
187145	DISPP	DISPOS	888888	BARRY	BARNS	82545	11/05/03	SUZIE		1	11/05/03	NoFax	1		
187172	MCNAIR	MCNAIR	888888	BARRY	BARNS	SO-82601	11/06/03	SUZIE	14135621903	1	11/06/03	14:55	1		
187220	FABRI	FABRI-K	888888	BARRY	BARNS	82702	11/07/03	SUZIE	18008875003	1	11/07/03	12:02	1		
187229	GENPAK	GENPAK	888888	BARRY	BARNS	82729	11/07/03	SUZIE		1	11/07/03	R16:2	1		
187285	DISPP	DISPOS/	888888	BARRY	BARNS	SO-82848	11/10/03	SUZIE		1	11/10/03	NoFax	1		-
187286	DISPP	DISPOS/	888888	BARRY	BARNS	SO-82847	11/10/03	SUZIE		1	11/10/03	NoFax	1		
187298	DISPP	DISPOS/	888888	BARRY	BARNS	82947	11/10/03	SUZIE		1	11/10/03	NoFax	1		

Use the Fax Utilities form to view items in the fax queue or on hold or to move items from the fax queue or Hold status.

Select the subset of faxes you want to view using the option buttons at the far left. You can view faxes queued for mills, for customers or for both or faxes on hold for mills, for

customers or for both. The final option, Order Number, lets you edit an order that may not appear with any other option, for example an order that has already been faxed. This option allows you to re-queue that order.

To change the transmission status of an order, highlight it in the list. Choose an action at the top of the form (Cancel, Hold or Re-queue) and indicate whether this action should apply to the mill, the customer or both. Click the associated button to carry out the change. The change will appear in the list. If your current list contains queued faxes and you change one to Held, it will disappear from the current list but be visible on the Held list.

You can send a single fax or a group of faxes using the buttons at the bottom of the form. Whether a button is available (not dimmed) depends on the type of fax you selected in the Show Faxes button group at the upper left of the form.

You can always send a single fax (Fax Highlighted) to a mill or a customer. If you happen to click the Fax Highlighted – Mill, for example, and the order is not currently in the mill queue you will see this message:

Not queued
The selected fax is not currently queued for the mill. Would you like to fax it anyway?
Yes <u>N</u> o

If you click Yes the fax will be sent as you requested.

If you have chosen Mill – Queued you can send a single fax from the list or click Fax – Mills to send all the mill faxes at once. Choosing Customer – Queued works the same way. You can send a single fax in the list to either the mill or customer or you can send all customer faxes in the list with one click of the Fax – Customers button. To send *all* faxes (both Mill and Customer) with one click you *must* select the All – Queued option.

After attempting to fax the selected order(s), the program will display a message to indicate that the faxes were sent successfully or that there were problems.



A log is created for all faxes in the group, whether successful or unsuccessful. You can view it by selecting Yes when asked.

/iew the log?
Do you want to view the log for this fax session?
<u>No</u>

This is an example of the file that is produced. The file lists the date and time the fax was attempted, the order number and the problem encountered or indicates that the fax was successfully sent.

10 06301522.fx| 06/30/04 03:19:12 PM Order # 187145 has blank mill fax number

The file is named for the date and time the faxes were sent in the format MMDDHHMM with a .FXL (for FaX Log) extension. It is created and kept on the server with other text files such as the .Fax files for a given period of time so you can refer to it later if needed.

After you view the file and close it (or after choosing not to view the log), you are asked if you want to print it.

Print the log?
Do you want to print the log for this fax session?
Yes <u>N</u> o

Finally, you are asked if you want to print the Session report for the faxes sent during this session.



This report lists all faxes sent or attempted and, if applicable, any error encountered on a mill or a customer fax.

To ensure that only one user can fax at any one time, the first person to open the Fax Utilities form gets a lock on using that form. Any subsequent users who select the Fax Utilities form while the lock is in place will see the following:

Fax Utilities:2			
Show faxes:	Cancel Highlighted Fax:	Hold Hightlighted Fax:	Re-Queue/Re-Send Fax:
C Mill - Queued C Order #			
C Mill - Hold	C Mill Only	C Mill Only	C Mill Only
C Customer - Queued	C Customer Only	C Customer Only	C Customer Only
C Customer - Hold	Laura White is faxing	or editing the queue. Y	You can view contents,
C All - Queued		but not edit or fax.	
C All - Hold			
		##Mill ##Cent	Sant MOust MMaccana #
*Order # **Line Mill *Custome Comp	any **Cust P.O. **PO Date **	Typed Fax# Fax Date	Time Fax
		Status	Status
			<u> </u>

If another user has locked the form for faxing, you can view the various queued and held lists, but not change a status or send faxes yourself. The messages cover the buttons as a further reminder of actions that are prohibited at this point. Once the other user has closed the form, the lock is released and you can attempt to get the lock yourself by opening the form again.

EDI Utilities

EDI (Jtilitie	s: 1										_ 🗆 🗙
Show E C ED C No C On	DIs: I - Queue I - Sent t EDI der #	ed										
**Order #	**Line	Mil	**Customer	Company	**Cust P.O.	**PO Date	**Typed	**Sent Date	Sent Time	**EDI Status	Send EDI?	<u></u>
						11		11				×
	Can	cel Highli	ghted EDI	Re-send High	lighted EDI	Save		⊻oid			<u>C</u> lose	

The EDI Utilities form is similar to the Fax Utilities form. You can highlight an Order and add it to or remove it from the EDI queue.

Remote Quotes to be Printed

	Remote	Quotes 1	o be Printed::	L - 0.00						_	×
F	**Quote #	**Quote Date	**Customer			**Salesmn	Entered by	Expire Date	Status	Remote?	^
1		11						11			
	-										
	-										
-	-										
	-										
	-										
-											
	1										
	1										-
L	<u> </u>									<u>}</u>	
				Print One	Print All	Close					

If your site supports Salesmen entering quotes by connecting from an off-site location, you may want to print the quotes in the main office as well. Quotes entered remotely are flagged and a list is available from the Quotes menu and the Transmission Status form. You can print all the quotes in the list at once (Print All) or highlight one and print it (Print One). Once the quote is printed, the flag is reset so the quote does not appear again on this list. (If you need to print the quote again after the flag is reset, use the Print Quote button on the last tab of the New/Change/Delete form from the Quotes menu.)

Fax Reports

Print	
Fax Confirmation Fax Summary	
Output Destination	
Print Preview	
C Send to Printer	Run
C Send to Text File	Close
C Send to HTML	
C Send to Excel	

Fax Confirmation Report

Fax/Order Confirm	nation Report	for:
Mil **	- All Mills	
Start Date: 06/18/04		End Date 06/18/04
	Run	Cancel

The Fax Confirmation report lists all the faxes for the Mill and date range specified, one or more pages for each mill. It includes Yes and No checkboxes so the recipient can confirm whether the fax was received. Generally this report is printed at the end of each day and faxed to the mill as follow-up to the individual orders faxed.

Fax Summary Report

Fax/Order Summa	ry Report for:	
Mil **	- All Mills	
Start Date: 06/18/04	End Date 06/18/04	
	Run Cancel	

The Fax Summary report lists all the faxes for the mills and date range specified. It lists all the faxes sent to the mill(s) along with item counts, date and time faxes and who entered the order.